



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2010)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-110102
Phone: 8010939760
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-157/2026

RANI BALA

Vs

BSES YAMUNA POWER LIMITED (D) SHANKAR ROAD

ORDER SHEET

Date: 15.09.2026

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Monika Sharma on behalf of BYPL..

Case called out. Both the parties are present.

Counsel for the complainant does not want to file rejoinder. The case is put up in argument on his request.

Fixed for arguments on 24.09.2026


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2010)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110102
Phone: 8010939760
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-174/26

PREETI JAIN

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGARI

ORDER SHEET

Date: 15.09.2026

Present:

1. Complainant is present in person.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Monika Sharma on behalf of BYPL.

Case called out. Both the parties are present.

Complainant filed rejoinder, same is taken on record.

Fixed for arguments on 24.09.2026


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
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Phone: 8010939760
E-mail: cgrfbyp1@hotmail.com
Website: www.cgrfbyp1.com

Complaint No.CG-164/2026

MOHD SUHAIL

Vs

BSES YAMUNA POWER LIMITED (D) CHANDANI CHOWK

ORDER SHEET

Date: 15.09.2026

Present:

1. Complainant is present in person.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Monika Sharma on behalf of BYPL..

Case called out. Both the parties are present.

Complainant filed rejoinder, same is taken on record.

Fixed for arguments on 24.09.2026


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-175/2026

ASHIMA

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date: 15.09.2026

Present:

1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P filed their reply, same is taken on record. Complainant is asked for filing rejoinder, if any.

Fixed for filing rejoinder on 24.09.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

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Phone: 32978140 Fax: 22384886

E-mail: cgrfbyp1@hotmail.com

SECY/CHN 015/08NKS

Complaint No. CG-173/2026

ZAKRA BI

Vs

BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date: 15.09.2026

Present:

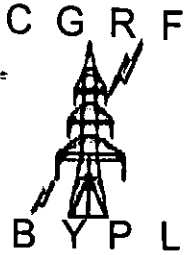
1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 22.09.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-186/2026

AMAR CHAND GUPTA

Vs

BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date: 15.09.2026

Present:

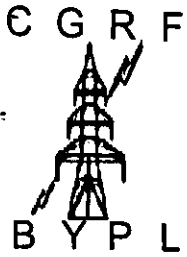
1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 22.09.2026.

SECRETARY/REGISTRAR



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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-185/2026

GEETA RANI

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 15.09.2026

Present:

1. Complainant is present in person.
2. Mr. R.S Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Both the parties are present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 22.09.2026.

SECRETARY/REGISTRAR



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SECY/CHN 015/08NKS

Complaint No. CG-187/2026

MANISH KUMAR

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 15.09.2026

Present:

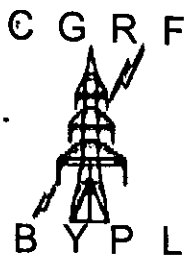
1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 22.09.2026.


SECRETARY/REGISTRAR



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SECY/CHN 015/08NKS

Complaint No. CG-184/2026

AMAN SHARMA

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date: 15.09.2026

Present:

1. Mr. Neeraj Sharma, A.R for the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Both the parties are present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 22.09.2026.


SECRETARY/REGISTRAR



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Website: www.cgrfbypl.com

Complaint No.CG-159/2026

IDRISH KHAN

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date: 15.09.2026

Present:

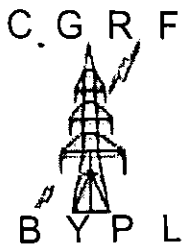
1. None present on behalf of the Complainant.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Monika Sharma on behalf of BYPL.

Case called out. None present on behalf of the complainant. OP is Present.

Complainant seeks more time for filing rejoinder.

Fixed for filing rejoinder on 22.09.2026

SECRETARY/REGISTRAR



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Phone: 8010939760
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-160/2026

JYOTI KIRAN SINGH

Vs ,

BSES YAMUNA POWER LIMITED (D) DARIYAGANJ

ORDER SHEET

Date: 15.09.2026

Present:

1. Mr. Hemant Aggarwal, the complainant.
2. Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Monika Sharma on behalf of BYPL.

Case called out. Both the parties are present.

Complainant seeks more time for filing rejoinder.

Fixed for filing rejoinder on 22.09.2026


SECRETARY/REGISTRAR



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Phone: 32978140 Fax: 22384886
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SECY/CHN/015,08NKS

Complaint No. CG-170/2026

SHASHI KALA

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH-I&II

ORDER SHEET

Date : 15.09.2026

Present:

1. None present on behalf of the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of OP
3. Mr. Sanjeev Kumar Tomar, Counsel for Mr. Shravan

Case called out. Complainant is not present. OP and Mr. Sharavan Kumar are present.

Shravan Kumar, the connection holder in the present case moved an application before the Forum to implead him a party in the present case.

Since the connection in question is in name of Shravan Kumar and a necessary party to adjudicate the matter, therefore his application is granted and he is made a necessary party in the present case.

Fixed for further arguments on 08.10.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



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Phone: 32978140 Fax: 22384886
E-mail: cgrfbyp1@hotmail.com
SECY/CHN 01/508NKS

Complaint No. CG-94/2026

SUBHASH CHAND

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 15.09.2026

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Ajeet Kumar, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of OP

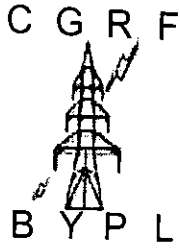
Case called out. Both the parties are present and heard.

Counsel for the complainant seeks adjournment.

Fixed for further arguments on 08.10.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/08NKS

Complaint No. CG-122/2026

KANWAR PAL SINGH
Vs
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 15.09.2026

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Ajeet Kumar, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

Counsel for the complainant seeks adjournment.

Fixed for further arguments on 08.10.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



Consumer Grievance Redressal Forum
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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG-295/2025

NANHE SINGH
Vs
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 15.09.2026

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Ajeet Kumar, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

Counsel for the complainant seeks adjournment.

Fixed for further arguments on 08.10.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



Consumer Grievance Redressal Forum
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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. C.G.No. 65/2026

SHAHZAD AHMED

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 15.09.2026

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Ajeet Kumar, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of OP

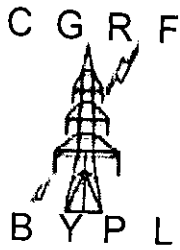
Case called out. Both the parties are present and heard.

Counsel for the complainant seeks adjournment.

Fixed for further arguments on 08.10.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/01508NKS

Complaint No. CG No. 102/2026

PRADEEP KUMAR

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 15.09.2026

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Ajeet Kumar, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

Counsel for the complainant seeks adjournment.

Fixed for further arguments on 08.10.2026.

(S.R. KHAN)
MEMBER (TECH.)

(P.K. AGRAWAL)
MEMBER (LEGAL)



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/08NKS

Complaint No. CG No. 451/2025

PARWATI PANDEY

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 15.09.2026

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Ajeet Kumar, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of OP

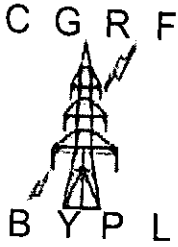
Case called out. Both the parties are present and heard.

Counsel for the complainant seeks adjournment.

Fixed for further arguments on 08.10.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



Consumer Grievance Redressal Forum
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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY:CHN 015,08NKS

Complaint No. CG-83/2026

RAM PATEL

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 15.09.2026

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present.

Secretary of the Forum is again directed to issue letter to concerned Revenue Authority for demarcation of the area.

Fixed for further arguments on 08.10.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY.CHN 015 08NKS

Complaint No. C.G. No. -51/2026

HARISH KUMAR
Vs
BSES YAMUNA POWER LIMITED (D) DARYA GANJ

ORDER SHEET

Date : 15.09.2026

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Ms. Akansha Tanvi, Mr. R.S. Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

Counsel for the complainant seeks adjournment for amicable settlement of the case.

Fixed for further arguments on 08.10.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



Consumer Grievance Redressal Forum
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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015-08NKS

Complaint No. CG No. 146/2026

MUNESH KUMARI

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH-I&II

ORDER SHEET

Date : 15.09.2026

Present:

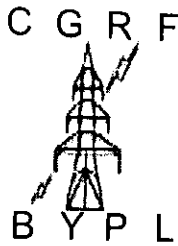
1. Mr. Nishikant Ray, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

Arguments Heard. Judgment Reserved.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



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SECY/CHN/015/08NKS

Complaint No. C.G. No. 84/2026

NISHARA, RAHISH, RAMI BEGUM & AKEEL AHMED

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 15.09.2026

Present:

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Gopal Pai, Ms. Monika Sharma & Mr. Akshat Aggarwal,
On behalf of OP

Case called out. Both the parties are present and heard.

The present case is for release of new electricity connection, which was rejected by OP on two grounds, first requirement of ESS space and second pending DT bills.

Regarding the first objection, Officials of OP stated that they are in process of augmenting the existing transformer of 100 KVA to 400 KVA and this process of augmentation would take 35-40 working days time.

Regarding the theft dues pertaining to the subject plot, OP submitted that there are multiple theft bills pertaining to the plot and they would scrutinize their record and same would be shown to the complainant also and the dues pertaining to the complainant's premises would be duly paid by the complainant for release of the connection.

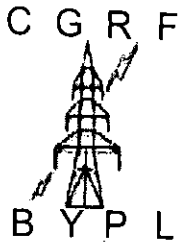
Counsel for the complainant agreed to the same.

In view of above, the Forum opined that both the objections of OP are in the process and once the augmentation work is done and DT bills are settled, the connection to the complainant would be released accordingly.

The case is disposed off as above.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



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Phone: 32978140 Fax: 22384886
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SECY/CHN 01508NKS

Complaint No. CG No. -86/2026

RIZWAN
Vs
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date: 15.09.2026

Present:

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Gopal Pai, Ms. Monika Sharma & Mr. Akshat Aggarwal,
On behalf of OP

Case called out. Both the parties are present and heard.

The present case is for release of new electricity connection, which was rejected by OP on two grounds, first requirement of ESS space and second pending DT bills.

Regarding the first objection, Officials of OP stated that they are in process of augmenting the existing transformer of 100 KVA to 400 KVA and this process of augmentation would take 35-40 working days time.

Regarding the theft dues pertaining to the subject plot, OP submitted that there are multiple theft bills pertaining to the plot and they would scrutinize their record and same would be shown to the complainant also and the dues pertaining to the complainant's premises would be duly paid by the complainant for release of the connection.

Counsel for the complainant agreed to the same.

In view of above, the Forum opined that both the objections of OP are in the process and once the augmentation work is done and DT bills are settled, the connection to the complainant would be released accordingly.

The case is disposed off as above.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



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SECY/CHN/01/08NKS

Complaint No. CG- 109/2026

WAHID HUSSAIN

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 15.09.2026

Present:

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Gopal Pai, Ms. Monika Sharma & Mr. Akshat Aggarwal,
On behalf of OP

Case called out. Both the parties are present and heard.

The present case is for release of new electricity connection, which was rejected by OP on two grounds, first requirement of ESS space and second pending DT bills.

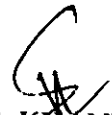
Regarding the first objection, Officials of OP stated that they are in process of augmenting the existing transformer of 100 KVA to 400 KVA and this process of augmentation would take 35-40 working days time.

Regarding the theft dues pertaining to the subject plot, OP submitted that there are multiple theft bills pertaining to the plot and they would scrutinize their record and same would be shown to the complainant also and the dues pertaining to the complainant's premises would be duly paid by the complainant for release of the connection.

Counsel for the complainant agreed to the same.

In view of above, the Forum opined that both the objections of OP are in the process and once the augmentation work is done and DT bills are settled, the connection to the complainant would be released accordingly.

The case is disposed off as above.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-188/2026

VIMAL KISHOR GUPTA

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date: 15.09.2026

Present:

1. Mr. Suraj Aggarwal, Counsel for the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Both the parties are present.

O.P resolved the grievance of the complainant, same is confirmed from the counsel of the complainant.

In view of the above, case is closed as settled. File be consigned to record room.


SECRETARY/REGISTRAR